

NOTICE OF NONDISCRIMINATION

Immanuel complies with applicable Federal civil rights laws, including Section 1557 of the Affordable Care Act. Immanuel does not discriminate on the basis of race, color, national origin (including limited English proficiency and primary language), age, disability, or sex (consistent with the scope of sex discrimination described at 45 CFR § 92.101(a)(2)).

In compliance with Section 1557 and other federal civil rights laws, Immanuel:

- Provides free auxiliary aids and services to people with disabilities (including individuals' companions with disabilities) to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English (including individuals' companions with limited English proficiency), such as:
 - Qualified interpreters
 - o Electronic and written translated document
- Provides reasonable modification for qualified individuals with disabilities, when necessary to ensure accessibility and equal opportunity to participate in our programs, activities, service or other benefits.

If you need these services, contact Immanuel's Section 1557 Coordinator at 402-829-2968.

If you believe that Immanuel has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Section 1557 Coordinator, 1044 North 115th Street, Suite 500, Omaha, NE 68154, 855-829-5573, 1-800-833-7352 (TTY- Nebraska) or 1-800-735-2942 (TTY- Iowa), (402) 829-2939 (fax), ComplianceOfficer@immanuel.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Immanuel's Section 1557 Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at: <u>https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf</u>, or by mail at:

U.S. Department of Health and Human Services 200 Independence Avenue SW - Room 509F Washington, D.C. 20201