

# Care Navigation

**We are here to serve and support your health and wellness.**



Immanuel is here to support you with free care navigation during transitions in your health needs. Have you ever had a hospital stay and needed someone to help you navigate through the healthcare experience? Immanuel skilled health care professionals will help you navigate both hospital and skilled rehab stays, and guide you down the road of recovery once you are back at Immanuel.

## **Your Care Navigators Offer the Following Services:**

- Visits during your hospital stay, making sure you are well informed in regards to your health.
- Meetings with you throughout a rehab experience.
- Communication with your family, making sure they're connected and informed.
- Guidance and support once you are back home: answering any questions you have, and personal visits with you in your home.
- Guidance through treatment adherence.
- Education support in self-management and understanding a new diagnosis.
- Ensures continuation of care and links to community resources.
- Provide education on your rights and assistance in your care decisions.

Overall, our goal is to support you in times of health transitions and promote a positive recovery.

## **How Do I Get Started?**

- Visit with the staff in your community's front office to complete the Care Navigation opt-in paperwork to enroll in the program.
- Immanuel staff will be notified when you are hospitalized and will initiate your care navigation experience.

✓ **Enroll today and have peace of mind. You are our top priority!**

**Call 888.500.4662 for more information.**



*Here for you. Not for profit.*